

flixy offers you
**cancellation &
 interruption insurance**
 with or without reason.

**BOOK YOUR HOLIDAY
 WITH COMPLETE PEACE
 OF MIND!**



Comfort Offer

Covered events	Any unforeseeable event or event beyond the control of the client that prevents them from leaving.
Examples of events	Medical reasons, personal reasons, professional reasons etc.
Covered guarantees	Cancellation until the day of arrival and interruption of stay during the stay
Supporting documents	All supporting documents relating to the reason for cancellation or interruption of the stay
Maximum refund	€5000
Excess	<ul style="list-style-type: none"> • Medical reason: €30 • Other reasons: 20%

Premium Offer

Covered events	Any cause (customer's wish not to leave, whatever the reason).
Examples of events	Any event
Covered guarantees	Cancellation until the day of arrival
Supporting documents	None
Maximum refund	€5000
Excess	Single excess of 30%

flixy offers you cancellation & interruption insurance with or without reason.

**BOOK YOUR HOLIDAY
WITH COMPLETE PEACE
OF MIND!**



**What are the different reasons
for cancellation or interruption:**



MEDICAL

Serious illness or accident, death, medical contraindication, vaccination or complications, etc.



PERSONAL

Convocation (legal, adoption application), resit exam, etc.



PROFESSIONAL*

Cancellation and/or modification of paid leave, redundancy, new job, etc.

**What procedure should I follow in the event
of cancellation or interruption of my stay?**



NOTIFY

Your place of reservation of your cancellation, delay or interruption



DECLARE

Your cancellation or interruption of your stay :

- > **Online:** help.neat.eu
- > **By mail:** sinistre@neat.eu



YOU GET YOUR MONEYBACK*

Within 48 hours
of receiving your claim!

**For more information, please visit
<https://help.neat.eu/support/home>**



flixy

Flixy® is a trademark registered with the INPI under number 4899512 by the company NEAT, SAS with a capital of €77610.25, whose registered office is located at 117 Quai de Bacalan, 33300 BORDEAUX, registered with the Bordeaux Trade and Companies Register under number 913 676 581, and with the ORIAS under number 22004644.